Improving IV Site and IV Fluid/Antibiotic End Time Documentation in the Observation Unit

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Citation  
Alabastro, Sheila; Mijares, Claudette; Santos Lozano, Maria; and Gutierrez, Daisy, "Improving IV Site and IV Fluid/Antibiotic End Time Documentation in the Observation Unit" (2018). *All Publications*. 2745.  
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in the Observation Unit

Goal Statement: To improve IV site and IV fluid/antibiotic end time documentation compliance to 100%.

PLAN
February 2017, Unit-based Practice Council identified a PI project to reduce lost charges due to incomplete documentation of IV site and IV fluid/antibiotic end time.

Planned interventions:
- Modification of handoff report sheet
- Education/reminders to nurses
- Net Page reminders
- IV pump alerts

ACT
Desired improvement achieved with continuation of successful interventions:
- Hardwire use of modified handoff report sheet
- RN’s to communicate pending IV solution end times every shift
- Include reminders in shift huddles by resource RN’s
- RN’s to discontinue IV medication in electronic health record before transfer, surgery, and at discharge
- Net Page by APs every four hours to document IV site & IV bag end time
- IV Pump set to alert nurses at the end of infusions
- Monitor documentation audits to ensure compliance maintained

DO
Mid-February through March 2017, interventions implemented:
- Handoff report sheet modified to include designated lines for IV end time documentation
- RN’s encouraged to communicate pending IV solution end times every shift
- Education/reminders provided in daily huddles by resource RN’s
- RN’s instructed to discontinue IV medication in electronic health record before transfer, surgery, and at discharge
- Net Page (Text) by Unit Administrative Partner (secretary) to remind nurses every four hours to document IV site & IV bag end time
- IV Pump set to alert nurses at the end of infusions

CHECK

Documented Compliance Rate for IV Fluid/Antibiotic Site and End Time Documentation in Observation Unit

<table>
<thead>
<tr>
<th>Month</th>
<th>Pre-intervention</th>
<th>Intervention</th>
<th>Post-intervention</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct-Dec 2016</td>
<td>52.4%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jan-Mar 2017</td>
<td>80.1%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Apr-Jun 2017</td>
<td>71.7%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jul-Sep 2017</td>
<td>100%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Oct-Dec 2017</td>
<td>100%</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

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